

SURVEY NAME

SURVEY ON MICROWAVE FUNCTIONS AND USAGE

DATE

Saturday, March 12, 2022

POWERED BY



Demographics

Total responses

24

Age groups

18 - 24 (4.17%), 25 - 34 (4.17%), 35 - 44 (20.83%),
45 - 54 (45.83%), > 54 (25.0%)

Q1

TYPE: SINGLE SELECTION

Do you own a microwave?

#	ANSWERS	ANSWERS(%)	COUNT
A1	Yes	95.83%	23
A2	No	4.17%	1

COMPLETES 24

Q2

TYPE: SINGLE SELECTION

On average, how often do you use your microwave?

#	ANSWERS	ANSWERS(%)	COUNT
A1	Very often/Everyday	79.17%	19
A2	Often/Few times a week	20.83%	5
A3	Not often	0.00%	0
A4	Rarely	0.00%	0
A5	Never/Not applicable	0.00%	0

COMPLETES 24

Q3

TYPE: SINGLE SELECTION

Do you know/are aware of all the features on your microwave?

#	ANSWERS	ANSWERS(%)	COUNT
A1	Yes	70.83%	17
A2	No	29.17%	7
A3	Not applicable	0.00%	0

COMPLETES 24

Q4

TYPE: OPEN-ENDED

On average, which features of the microwave do you use often?

#	ANSWERS
A1	Quick heat
A2	Heating food
A3	Heating, baking
A4	Reheating, defrosting, boiling, cooking
A5	Warming food
A6	Surbhi Dayal
A7	Popcorn, cook, numeric pad
A8	Making the food warm
A9	Heating
A10	Preheat
A11	Heat
A12	Defrost, heat, cook
A13	Micro, Grill and Convection
A14	Reheating
A15	Convention, Micro, Start, Stop, Reheat, Defrost

#	ANSWERS
A16	Convection
A17	Convection, grill,
A18	mostly reheating
A19	heating
A20	just the regular heater
A21	Heating
A22	Heating
A23	Warming
A24	Reheat
COMPLETES 24	

Q5

TYPE: MULTIPLE SELECTION

Which of the following standard functions do you use most often:

#	ANSWERS	RESPONDENTS(%)	ANSWERS(%)	COUNT
A1	Reheating cooked food	95.83%	50.00%	23
A2	Cooking food	29.17%	15.22%	7
A3	Defrosting frozen food	41.67%	21.74%	10
A4	Boiling/blanching food	25.00%	13.04%	6

COMPLETES 24

Q6

TYPE: OPEN-ENDED

What do you enjoy about the experience of a microwave?

#	ANSWERS
A1	Fast reheating of food
A2	Fast, Clean, Safe
A3	Ease of use
A4	Time saving
A5	Convenience and time saver
A6	Simple and incredible fast
A7	Its so easy and quick
A8	Instant heating
A9	Quick and effortless heating
A10	Save the time
A11	Convinience
A12	Ease and quick action, safety
A13	Its easy to use without hassle
A14	Its fast
A15	Easy to use, flameless cooking

#	ANSWERS
A16	Saves time
A17	Cooking
A18	Fast reheating than gas stove.
A19	time saving
A20	it's easier to heat the food
A21	Time saving, simple operation
A22	Easy and quick in getting results
A23	Reheating food
A24	One touch for most things
COMPLETES 24	

Q7

TYPE: OPEN-ENDED

What do you dislike about the experience of a microwave?

ANSWERS

- | | |
|-----|--|
| A1 | Nothing |
| A2 | Metal containers cannot be put inside |
| A3 | Nothing |
| A4 | Sometimes the food spills out |
| A5 | Cleaning it up |
| A6 | Not sure as it definitely affects health |
| A7 | Maybe just a little the power usage |
| A8 | Na |
| A9 | Too heavy to lift |
| A10 | Harmfull microwaves |
| A11 | Nothing |
| A12 | Health repercussions |
| A13 | Harmful radiations |
| A14 | Theres too many buttons just for reheating |
| A15 | NA |

#	ANSWERS
A16	Nothing specific
A17	Splattering of liquid
A18	No such thing.
A19	it dries out the item
A20	the noise
A21	None
A22	Nothing
A23	None
A24	Sometimes over heating of some food items resulting in burning or exploding
COMPLETES 24	

Q8

TYPE: OPEN-ENDED

Have you ever not been able to complete an intended task using a microwave?

#	ANSWERS
A1	Yes when there o power blackout
A2	Thawing meat
A3	Yes
A4	No
A5	No
A6	Yes many times
A7	No
A8	No
A9	Yes
A10	Yes, some tasks were not performed as per our expectations
A11	No
A12	Nope
A13	Yes
A14	yes
A15	NA

#	ANSWERS
A16	No
A17	Sometimes
A18	Cooking
A19	no
A20	yes, sometimes it doesn't heat properly
A21	No
A22	Yes
A23	No
A24	Yes
COMPLETES 24	

Q9

TYPE: OPEN-ENDED

If so, please describe that experience. What happened and what did you do after? Did you complete the task using an alternative method?

ANSWERS

A1	Reheat the food using a microwave the power when out so we did not finish reheating
A2	I did not know how to do it. So I left it in the middle. Later when I found out how to do it, I finished it
A3	The food exploded and there wasn't much left to recook.
A4	Not applicable
A5	Never
A6	Used for cooking a dish
A7	N/a
A8	Na
A9	Yes
A10	Some tasks like convection is not so convenient neither it is so efficient. Thus using gas stove is more convenient
A11	Na
A12	Na
A13	Boiling....
A14	Tried to defrost something but I added the wrong weight and it didnt defrost properly. I took it out and thawed it by leaving it outside
A15	NA

#	ANSWERS
A16	MA
A17	Grilling chicken. Then I did it in a non stick pan
A18	Tried cooking food specially pulse. But could not do. Completed my task using conventional method that is pressure cooker.
A19	never happen
A20	to heat the food many times
A21	Completed all tasks
A22	Only when electricity is down
A23	Nil
A24	Yes made Noodles many times and they can be made on Gas also but microwave wave is easy and quick
COMPLETES 24	

Q10

TYPE: DESCRIPTION

How do you rate the accessibility of the following functions of the microwave:

COMPLETES 24

Q11

TYPE: SINGLE SELECTION

Reheating cooked food

#	ANSWERS	ANSWERS(%)	COUNT
A1	Straighforward	95.83%	23
A2	A bit challenging	4.17%	1
A3	Very challenging	0.00%	0
A4	Didn't know microwave had this function	0.00%	0

COMPLETES 24

Q12

TYPE: SINGLE SELECTION

Defrosting frozen food

#	ANSWERS	ANSWERS(%)	COUNT
A1	Straighforward	70.83%	17
A2	A bit challenging	16.67%	4
A3	Very challenging	4.17%	1
A4	Didn't know microwave had this function	8.33%	2

COMPLETES 24

Q13

TYPE: SINGLE SELECTION

Boiling/Blanching food

#	ANSWERS	ANSWERS(%)	COUNT
A1	Straighforward	83.33%	20
A2	A bit challenging	8.33%	2
A3	Very challenging	4.17%	1
A4	Didn't know microwave had this function	4.17%	1

COMPLETES 24

Q14

TYPE: SINGLE SELECTION

Cooking food

#	ANSWERS	ANSWERS(%)	COUNT
A1	Straighforward	45.83%	11
A2	A bit challenging	25.00%	6
A3	Very challenging	16.67%	4
A4	Didn't know microwave had this function	12.50%	3

COMPLETES 24