

Travel planning app survey 2

What is your age?	Have you used a travel planning app in the last 30 days?	Which travel booking site do you prefer/have used? Please list all that apply.	When booking a trip, how many people do you usually travel with?	How early do you plan your trip?	What is your most common purpose for travelling? (If other, please describe)	What are the key motivators which help or influence your decision when finding a travel destination?	Do you like to plan trips individually or collaboratively ?	Which services do you use most often? Please select all that apply.	Are there any features you would like to see while using a travel planning app? (3 would like to see, 1 would not like to see) [Save Planned Trip/ Save Car]	Are there any features you would like to see while using a travel planning app? (3 would like to see, 1 would not like to see) [Favorites]	Are there any features you would like to see while using a travel planning app? (3 would like to see, 1 would not like to see) [Top deals of the day]	Are there any features you would like to see while using a travel planning app? (3 would like to see, 1 would not like to see) [Comparing options]	Are there any features you would like to see while using a travel planning app? (3 would like to see, 1 would not like to see) [Itinerary planning]	Are there any features you would like to see while using a travel planning app? (3 would like to see, 1 would not like to see) [Pictures]	Are there any features you would like to see while using a travel planning app? (3 would like to see, 1 would not like to see) [Customer Reviews]	Can you describe a positive experience while booking a trip?	If you have had a negative booking experience, please describe that experience.	What additional information you look for when booking a trip (e.g. visa information)?	How has COVID-19 affected your travel booking experience?	What factors are most important for you when planning and booking a trip? Please select all that apply.	
18-24	No	None	1-2 people	A month in advance	Leisure	Food, lodging, people	Collaboratively	Package deals;Tours + Activities	Quicker response time							Not really		Weather, traffic	Cheaper tickets	Time;Date;Price ;Package deal;Group fares	
18-24	No	I haven't used any travel bo	3-5 people	A month in advance	Leisure	Friends and family	Collaboratively	Flights	I don't know..							I haven't booked a trip.	N/A	Departure and arrival airports	N/A	Time;Date;Price	
18-24	No	N/a	1-2 people	A month in advance	Leisure	Someone roped me into it	Collaboratively	Flights;Accommodation	N/a							Website was intuitive		N/a	I literally don't travel.	Time;Date;Price ;Package deal	
18-24	No	None	3-5 people	A month in advance	Leisure	Potency of memories	Collaboratively	Flights;Car rental	Never use planning apps							When the plane company manually helps you sit together with your younger (dependant) sibling.		Reviews	Yes. Haven't gone on any long-distance trips using any public transportation like trains or planes	Time;Date;Price	
18-24	No	Hotel;Airbnb	3-5 people	A month in advance	Leisure	price	Collaboratively	Flights;Accommodation;Tours + Activities	3	3	3	3	3	3	3	3	when it is easy to book a flight/ hotel		covid info, visa info	I plan for trips inside the country	Time;Date;Price
18-24	No	Expedia;Airbnb	3-5 people	A month in advance	Family	I don't really travel unless it's with my family, and they usually decide everything.	Collaboratively	Flights;Car rental;Tours + Activities	3	2	3	3	3	1	3	3	When there's a discount probably	Nothing negative has happened to me so far	maybe if there's perks at the hotels?	Was suppose to travel overseas last year but didn't book and quarantine in countries is something that we look out for.	Time;Price;Package deal
18-24	No	N/A — I do my own research	3-5 people	A month in advance	Leisure	Languages spoken, sightseeing locations/ historical sites, food spots, easy navigation, safety of the area (crime rate?)	Collaboratively	Flights;Car rental;Tours + Activities	2	3	2	2	3	3	3	3	It was a short weekend trip to Great America with friends. We booked the hotels (Hilton, I think, and through their website) and purchased the park tickets ourselves without going through a travel booking website/ service. Because we were familiar with the park and the general area, the booking process was fairly streamlined and simple.		Health accommodations/accessibility	Because of COVID I haven't planned any trips recently, so my booking experience is severely limited. It's fun to look at what options are available, though.	Time;Date;Price ;Included tours
18-24	No	Haven't used any before	3-5 people	A month in advance	Leisure	What options are available at the destination (more relaxing activities versus more fun ones).	Collaboratively	Flights;Car rental	3	2	2	3	3	2	2	2	Since there are so many possibilities in destinations and how to get there and where to stay, it can get overwhelming. So having a simple process that reduces all the unnecessary steps/options.		immunizations needed etc	needing to be more aware of the differing Covid related mandates in different places. Also having limited options	Time;Date;Price
45-54	No	Hotel;Bookings;Airbnb	1-2 people	A month in advance	Business	Nature, historical sites	Individually	Flights;Accommodation;Tours + Activities	2	3	3	3	2	2	3	3	Finding a great deal on accommodation	There was no option to choose the class of travel when booking a multi city trip on an airline website	It would be great to know the visa requirements for the destination country	Haven't travelled in 2 years	Time;Price;Package deal
18-24	No	Airbnb	Group larger than 5 people	A month in advance	Family	Feasibility (cost, distance, weather, school schedules); also depends on purpose of the trip (for fun, family, school)	Collaboratively	Flights	3	3	3	3	3	3	3	3	I haven't booked any big trips myself, but I've bought tickets to events for more local trips and it's a good experience if we're able to get in with no problems.	Visa information, transportation within the destination, Covid regulations	I just have not traveled or booked a trip in a really long time due to Covid	Time;Date;Price	
55-64	No	Bookings	1-2 people	A month in advance	Leisure	Quiet and beautiful place	Collaboratively	Flights;Accommodation	1	1	1	1	1	1	1	1	Good		nothing	Badly	Time;Price
45-54	No	Expedia;Bookings;Airbnb	1-2 people	6 months in advance	Business	- My bucket list - Matching with my business trip/plans - Best time to travel	Individually	Flights;Accommodation;Tours + Activities;Shows and attraction tickets	3	3	3	3	3	3	3	3	If I am not confirming a trip due to price, I get an auto alert when there is a price match as per my budget	A room is shown available, but when you go to check out page, its not there.	- Covid restrictions currently being implemented	Stopped travelling	Time;Date;Price ;Included tours
18-24	Yes	Google Flights, Costco	Group larger than 5 people	More than 6 months in advance	Leisure	Flight ticket price, Travel bundle (tour, hotel, transportation deals	Individually	Flights;Package deals;Tours + Activities	1	3	3	2	1	3	3	3	I went to Hawaii during the summer and used Costco Travel to make my trip plans! I found that Costco travel is an intuitive way to book trips, especially with a large group of people (i planned it for 15 people). They provided me with all the options, ratings, alternatives, and deals.	n/a	Covid restrictions, Country Guidelines	I check the travel restriction in the country I plan to visit.	Time;Date;Price ;Package deal
18-24	No	Hotel	3-5 people	A month in advance	Leisure	anywhere that is relaxing and is drivable by car OR choosing somewhere on my vacation bucketlist	Collaboratively	Flights	3	3	2	3	3	2	3	3	it was very easy to book a trip to disneyland; it was quick and accessible for my first time		additional documents i need to bring to the destination or to the airport	it has limited the places i can go	Time;Date;Price ;Package deal;Group fares
55-64	No	Kayak;Hotel;Bookings;Airbnb	3-5 people	A month in advance	Business	Business opportunity and leisure activities	Individually	Flights;Accommodation	3	3	3	3	3	3	3	3	No	No	Visa,	Little complicated	Time;Price
45-54	No	Hotel	1-2 people	A month in advance	Leisure	Beauty of the place, well connectivity, peaceful less crowded	Individually	Car rental	2	3	3	3	3	2	3	3	We booked normal suite, were upgraded to the most luxurious suite	Sometimes what the picture shows of the hotel room and what it turns out to be is quite different.	Nothing	A lot, haven't travelled other than necessary	Time;Date;Price ;Package deal
45-54	No	Airbnb	3-5 people	A month in advance	Sight seeing	A good hotel or resort	Collaboratively	Flights;Accommodation;Package deals;Tours + Activities	3	1	3	3	3	3	3	3	Follow up , prompt availability on phone and getting the best deal	Never had a negative experience	Best places to dine	Did not book a travel during covid	Date;Price;Package deal;Group fares

45-54	No	Bookings	3-5 people	6 months in advance	Leisure	Beautiful place and should not be very crowded	Collaboratively	Flights;Accommodation;Package deals	3	3	3	3	3	3	3	3	Customer feedback helped to decide on hotel booking	Based on positive word of mouth feedback booked a hotel in a renowned tourist spot... was highly dissatisfied with the hotel	Visa information, forex details support	Not visited any place in this two years	Time;Price;Package deal;Group fares;Included tours
18-24	Yes	Expedia;Airbnb;Skyscanner	1-2 people	6 months in advance	Leisure	Sometimes I see places on tiktok or sometimes I see deals pop up as ads on social media	Collaboratively	Flights;Accommodation	3	3	3	3	3	3	3	3	3 I booked an airbnb right before covid and when covid hit, I was worried about not getting a refund but airbnb kept sending me updates on covid and provided a full refund even though it was passed the refund date they set on the booking.	The prices keep changing constantly. I always have to view using incognito so i can get more accurate rates	visa and covid info	need to find refundable option just in case of any last minute issues that can come up	Date;Price;Group fares
65	No	Bookings	1-2 people	A month in advance	Business	Best rates	Collaboratively	Flights;Accommodation	3	3	1	3	3	3	3	3	3 Upgraded	Nil	Visa	Lot	Time;Price
45-54	No	Bookings	1-2 people	A month in advance	Leisure	Time date price accommodation n pictures	Individually	Flights;Accommodation;Car rental;Package deals	3	2	3	3	3	3	3	3	3 While booking a trip o		Comfort n food	Yes	Time;Date;Price;Package deal